Coverage for: Individual / Family | Plan Type: HMO



KAISER PERMANENTE :: CA Service Employees H&W Trust Fund – Plan C-7

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, see www.kp.org/plandocuments or call Kaiser at 1-800-278-3296 (TTY: 711) or the Trust Fund Office at 1-844-492-9158. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-800-278-3296 (TTY: 711) to request a copy.

| Important Questions  | Answers   | Why This Matters:  |
|--|---|--|
| What is the overall deductible?                                      | \$0   | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.   |
| Are there services covered before you meet your deductible?          | Not Applicable.   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .                                     |
| Are there other deductibles for specific services?                   | Depending on the dental option that your employer bargains for, you may have a <u>deductible</u> under your dental <u>plan</u> . There are no other specific <u>deductibles</u> . | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$1,500 Individual / \$3,000 Family   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> s until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the <u>out-of-pocket limit</u> ?             | Premiums, health care this plan doesn't cover, and services indicated in chart starting on page 2   | Even though you pay these expenses, they don't count toward the out-of-pocket limit.   |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See www.kp.org or call 1-800-278-3296 (TTY: 711) for a list of network providers.  | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | Yes, but you may self-refer to certain specialists.   | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .   |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common  |  | What You Will Pay                         |   | Limitations, Exceptions, & Other Important   |  |
|---|--|---|---|--|--|
| Medical Event   | Services You May Need                            | Plan Provider<br>(You will pay the least) | Non-Plan Provider (You will pay the most) | Information  |  |
|   | Primary care visit to treat an injury or illness | \$20 / visit                              | Not covered                               | None   |  |
| If you visit a health                                   | Specialist visit                                 | \$20 / visit                              | Not covered                               | None   |  |
| care <u>provider's</u> office or clinic                 | Preventive care/screening/immunization           | No Charge                                 | Not covered                               | You may have to pay for services that aren't <a href="mailto:preventive">preventive</a> . Ask your <a href="mailto:preventive">provider</a> if the services needed are <a href="mailto:preventive">preventive</a> . Then check what your <a href="plan">plan</a> will pay for. |  |
|   | <u>Diagnostic test</u> (x-ray, blood work)       | No Charge                                 | Not covered                               | None   |  |
| If you have a test                                      | Imaging (CT/PET scans, MRIs)                     | No Charge                                 | Not covered                               | None   |  |
| If you need drugs to                                    | Generic drugs (Tier 1)                           | \$10 / prescription                       | Not covered                               | Up to a 100-day supply (retail and mail order). No charge for contraceptives.  |  |
| treat your illness or condition  More information about | Preferred brand drugs<br>(Tier 2)                | \$20 / prescription.                      | Not covered                               | Up to a 100-day supply (retail and mail order). No charge for contraceptives.  |  |
| prescription drug<br>coverage is available at           | Non-preferred brand drugs (Tier 2)               | \$20 / prescription                       | Not covered                               | Same as Preferred brand drugs (Tier 2), when approved through the exception process.   |  |
| www.kp.org/formulary                                    | Specialty drugs (Tier 4)                         | \$20 / prescription                       | Not covered                               | Up to a 30-day supply retail. Subject to formulary guidelines.   |  |
| If you have outpatient surgery                          | Facility fee (e.g., ambulatory surgery center)   | \$20 / procedure                          | Not covered                               | None   |  |
| outpatient surgery                                      | Physician/surgeon fees                           | No Charge                                 | Not covered                               | None   |  |

| Common   |   | What You Will Pay  |   | Limitations, Exceptions, & Other Important   |
|--|---|--|---|--|
| Medical Event  | Services You May Need                     | Plan Provider<br>(You will pay the least)                        | Non-Plan Provider (You will pay the most) | Information  |
|  | Emergency room care                       | \$50 / visit   | \$50 / visit                              | None   |
| If you need immediate medical attention  | Emergency medical transportation          | No Charge  | No Charge                                 | None   |
|  | <u>Urgent care</u>                        | \$20 / visit   | \$20 / visit                              | Non-Plan providers covered when temporarily outside the service area. \$20 / visit   |
| If you have a hospital   | Facility fee (e.g., hospital room)        | No Charge  | Not covered                               | None   |
| stay   | Physician/surgeon fees                    | No Charge  | Not covered                               | None   |
| If you need mental<br>health, behavioral<br>health, or substance<br>abuse services | Outpatient services                       | \$20 / individual visit. No charge for other outpatient services | Not covered                               | Mental / Behavioral health: \$10 / group visit. Substance Abuse: \$5 / group visit.  |
|  | Inpatient services                        | No Charge  | Not covered                               | None   |
|  | Office visits                             | No Charge  | Not covered                               | Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |
| If you are pregnant  | Childbirth/delivery professional services | No Charge  | Not covered                               | None   |
|  | Childbirth/delivery facility services     | No Charge  | Not covered                               | None   |

| Common   |                            | What You Will Pay                                |   | Limitations, Exceptions, & Other Important  |
|--|----------------------------|--|---|---|
| Medical Event Services You May Need                      |                            | Plan Provider<br>(You will pay the least)        | Non-Plan Provider (You will pay the most) | Information   |
|  | Home health care           | No Charge  | Not covered                               | Up to 2 hours maximum / visit, up to 3 visits maximum / day, up to 100 visits maximum / year. |
|  | Rehabilitation services    | Outpatient: \$20 / visit<br>Inpatient: No Charge | Not covered                               | None  |
| If you need help recovering or have other special health | Habilitation services      | \$20 / visit                                     | Not covered                               | None  |
| needs  Skilled nursing care  Durable medical equipment   | Skilled nursing care       | No Charge  | Not covered                               | Up to 100 days maximum / benefit period.  |
|  |                            | No Charge  | Not covered                               | Requires prior authorization.   |
|  | Hospice services           | No Charge  | Not covered                               | None  |
|  | Children's eye exam        | No charge for refractive exam                    | Not covered                               | None  |
| If your child needs dental or eye care                   | Children's glasses         | Not Covered                                      | Not covered                               | If your employer bargains for vision coverage, it will be available under a separate plan.    |
|  | Children's dental check-up | Not covered                                      | Not covered                               | If your employer bargains for dental coverage, it will be available under a separate plan.    |

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

• Children's glasses

• Hearing aids

Private-duty nursing

• Chiropractic care

• Long-term care

• Routine foot care

Cosmetic surgery

- Non-emergency care when traveling outside the U.S.
- Weight loss programs

• Dental care (Adult and child)

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (plan provider referred)
- Infertility treatment

Routine eye care (Adult)

Bariatric surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="Health Insurance">Health Insurance</a> Marketplace. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="hww.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

| Kaiser Permanente Member Services  | 1-800-278-3296 (TTY: 711) or <u>www.kp.org/memberservices</u> |
|--|---|
| Department of Labor's Employee Benefits Security Administration                              | 1-866-444-EBSA (3272) or www.dol.gov/agencies/ebsa            |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>             |
| California Department of Insurance   | 1-800-927-HELP (4357) or <u>www.insurance.ca.gov</u>          |
| California Department of Managed Healthcare  | 1-888-466-2219 or www.healthhelp.ca.gov                       |

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-788-0616 (TTY: 711)

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-278-3296 (TTY: 711)

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-757-7585 (TTY: 711)

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-278-3296 (TTY: 711)

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The plan's overall deductible   | \$1,000 |
|-----------------------------------|---------|
| ■ Specialist copayment            | \$45    |
| ■ Hospital (facility) coinsurance | 20%     |
| Other (blood work) copayment      | \$10    |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Evennels Cost

| Example Cost               | \$12,700 |
|----------------------------|----------|
| is example, Peg would pay: |          |
| Cost Sharing               |          |
| <u>ictibles</u>            | \$0      |
| <u>iyments</u>             | \$10     |
| surance                    | \$0      |
| What isn't covered         |          |
| s or exclusions            | \$50     |
| total Peg would pay is     | \$ 60    |
| otal Peg would pay is      | \$       |

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible       | \$1,000 |
|---------------------------------------|---------|
| ■ Specialist copayment                | \$45    |
| ■ Hospital (facility) coinsurance     | 20%     |
| ■ Other (blood work) <u>copayment</u> | \$10    |

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

A40 700

Durable medical equipment (glucose meter)

| Total Example Cost              | <b>\$5, 600</b> |  |
|---------------------------------|-----------------|--|
| In this example, Joe would pay: |                 |  |
| Cost Sharing                    |                 |  |
| <u>Deductibles</u>              | \$0             |  |
| Copayments                      | \$600           |  |
| Coinsurance                     | \$0             |  |
| What isn't covered              |                 |  |
| Limits or exclusions            | \$0             |  |
| The total Joe would pay is      | \$600           |  |

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
|---|---------|
| ■ Specialist copayment                        | \$45    |
| ■ Hospital (facility) coinsurance             | 20%     |
| ■ Other (x-ray) copayment                     | \$10    |

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Total Example Cost

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost              | φ <b>Ζ</b> ,000 |  |
|---------------------------------|-----------------|--|
| In this example, Mia would pay: |                 |  |
| Cost Sharing                    |                 |  |
| <u>Deductibles</u>              | \$0             |  |
| Copayments                      | \$200           |  |
| Coinsurance                     | \$0             |  |
| What isn't covered              |                 |  |
| Limits or exclusions            | \$0             |  |
| The total Mia would pay is      | \$200           |  |
|                                 |                 |  |

\$2 800