KAISER PERMANENTE: CA Service Employees H&W Trust Fund – Silver Plan

Coverage for: Individual / Family | Plan Type: DHMO

share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see www.kp.org/plandocuments or call Kaiser at 1-800-278-3296 (TTY: 711) or the Trust Fund Office at 1-844-492-9158. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-278-3296 (TTY: 711) to request a copy.

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,000 Individual / \$2,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	Depending on the dental option that your employer bargains for, you may have a <u>deductible</u> under your dental <u>plan</u> . There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$6,250 Individual / \$12,500 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> s until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , health care this <u>plan</u> doesn't cover, and services indicated in chart starting on page 2	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.kp.org or call 1-800-278-3296 (TTY: 711) for a list of	

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$40 / visit, <u>deductible</u> does not apply.	Not covered	None
If you visit a health care provider's office	Specialist visit	\$40 / visit, <u>deductible</u> does not apply.	Not covered	None
or clinic	Preventive care/screening/immunization	No Charge, <u>deductible</u> does not apply.	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Xray: \$40 / encounter, deductible does not apply; Lab tests: \$30 / encounter, deductible does not apply.	Not covered	None
	Imaging (CT/PET scans, MRIs)	30% coinsurance	Not covered	None
If you need drugs to	Generic drugs	Retail: \$25 / prescription; Mail order: \$50 / prescription, deductible does not apply.	Not covered	Up to a 30-day supply retail or 100-day supply mail order. Subject to <u>formulary</u> guidelines. No charge for contraceptives, <u>deductible</u> does not apply.
treat your illness or condition More information about prescription drug	Preferred brand drugs	Retail: \$50 / prescription; Mail order: \$100 / prescription, deductible does not apply.	Not covered	Up to a 30-day supply retail or 100-day supply mail order. Subject to <u>formulary</u> guidelines. No charge for contraceptives, <u>deductible</u> does not apply.
coverage is available at www.kp.org/formulary	Non-preferred brand drugs	Same as Preferred brand drugs	Not covered	Same as Preferred brand drugs, when approved through the exception process.
	Specialty drugs	20% <u>coinsurance</u> up to \$150 / prescription, <u>deductible</u> does not apply.	Not covered	Up to a 30-day supply retail. Subject to formulary guidelines.
If you have	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	Not covered	None
outpatient surgery	Physician/surgeon fees	30% coinsurance	Not covered	None

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most)	Information
	Emergency room care	30% coinsurance	30% coinsurance	None
If you need immediate medical	Emergency medical transportation	30% coinsurance	30% coinsurance	None
attention	Urgent care	\$40 / visit, deductible does not apply.	\$40 / visit, deductible does not apply.	Non-Plan providers covered when temporarily outside the service area.
If you have a hospital	Facility fee (e.g., hospital room)	30% coinsurance	Not covered	None
stay	Physician/surgeon fees	30% coinsurance	Not covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Mental / Behavioral health: \$40 / individual visit, deductible does not apply. 30% coinsurance / for other outpatient services. Substance Abuse: \$40 / individual visit, deductible does not apply. 30% coinsurance up to \$5 / day for other outpatient services, deductible does not apply.	Not covered	Mental / Behavioral health: \$20 / group visit., deductible does not apply. Substance Abuse: \$5 / group visit., deductible does not apply.
	Inpatient services	30% coinsurance	Not covered	None
If you are progress	Office visits	No Charge, <u>deductible</u> does not apply.	Not covered	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
If you are pregnant	Childbirth/delivery professional services	30% coinsurance	Not covered	None
	Childbirth/delivery facility services	30% coinsurance	Not covered	None

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most)	Information	
	Home health care	No Charge, <u>deductible</u> does not apply.	Not covered	Up to 2 hours maximum / visit, up to 3 visits maximum / day, up to 100 visits maximum / year.	
If you need help	Rehabilitation services	Inpatient: 30% <u>coinsurance</u> Outpatient: \$40 / visit, <u>deductible</u> does not apply.	Not covered	None	
recovering or have other special health	Habilitation services	\$40 / visit, <u>deductible</u> does not apply.	Not covered	None	
needs	Skilled nursing care	30% coinsurance	Not covered	Up to 100 days maximum / benefit period.	
	Durable medical equipment	30% <u>coinsurance</u> , <u>deductible</u> does not apply.	Not covered	Requires prior authorization.	
	Hospice services	No Charge, <u>deductible</u> does not apply.	Not covered	None	
	Children's eye exam	No charge, <u>deductible</u> does not apply.	Not covered	None	
If your child needs dental or eye care	Children's glasses	Not Covered	Not covered	If your employer bargains for vision coverage, it will be available under a separate plan.	
	Children's dental check-up	Not covered	Not covered	If your employer bargains for dental coverage, it will be available under a separate plan.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

• Children's glasses

Hearing aids

Private-duty nursing

• Chiropractic care

Infertility treatment

Routine foot care

Cosmetic surgery

- Long-term careNon-emergency care when traveling outside the U.S
- Weight loss programs

• Dental care (Adult and child)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (plan provider referred)
- Bariatric surgery

• Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-800-278-3296 (TTY: 711) or www.kp.org/memberservices
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/agencies/ebsa
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>
California Department of Insurance	1-800-927-HELP (4357) or <u>www.insurance.ca.gov</u>
California Department of Managed Healthcare	1-888-466-2219 or www.healthhelp.ca.gov

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-788-0616 (TTY: 711)

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-278-3296 (TTY: 711)

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-757-7585 (TTY: 711)

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-278-3296 (TTY: 711)

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	30%
■ Other (blood work) copayment	\$30

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,000	
Copayments	\$200	
Coinsurance	\$2,200	
What isn't covered		
Limits or exclusions	\$50	
The total Peg would pay is	\$3,450	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	30%
■ Other (blood work) <u>copayment</u>	\$30

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$1,300	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions		
The total Joe would pay is	\$1,500	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	30%
■ Other (x-ray) copayment	\$40

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Total Example Cost

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

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In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,000	
Copayments	\$300	
Coinsurance	\$300	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,600	

\$2,800