

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$4,500 Individual / \$9,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	Yes. \$250 Individual for brand and specialty prescription drugs. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$6,000 Individual / \$12,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, health care this plan doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.kp.org</u> or call 1-800- 278-3296 (TTY: 711) for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes, but you may self-refer to certain specialists.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

CALIFORNIA SERVICE EMPLOYEES HEALTH & WELFARE PID:112491 CNTR:9 EU:14 Plan ID:6554 SBC ID: 589318 All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	40% coinsurance	Not Covered	None
lf you visit a health	Specialist visit	40% coinsurance	Not Covered	None
care <u>provider's</u> office or clinic	<u>Preventive</u> <u>care/screening</u> / Immunization	No Charge, <u>deductible</u> does not apply	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	40% coinsurance	Not Covered	None
n you have a test	Imaging (CT/PET scans, MRIs)	40% coinsurance	Not Covered	None
If you need drugs to	Generic drugs (Tier 1)	30% <u>coinsurance</u> up to \$50 / <u>prescription</u> , <u>deductible</u> does not apply.	Not Covered	Up to a 100-day supply retail and mail order. Subject to <u>formulary</u> guidelines. No Charge for Contraceptives, <u>deductible</u> does not apply.
treat your illness or condition More information	Preferred brand drugs (Tier 2)	40% <u>coinsurance</u> up to \$100 / <u>prescription</u> , after drug <u>deductible</u> .	Not Covered	Up to a 100-day supply retail and mail order. Subject to <u>formulary</u> guidelines.
about <u>prescription</u> <u>drug coverage</u> is available at <u>www.kp.org/formulary</u>	Non-preferred brand drugs (Tier 2)	40% <u>coinsurance</u> up to \$100 / <u>prescription</u> , after drug <u>deductible</u> .	Not Covered	The <u>cost sharing</u> for non-preferred brand drugs under this <u>plan</u> aligns with the <u>cost</u> <u>sharing</u> for preferred brand drugs (Tier 2) when approved through the <u>formulary</u> exception process.
	Specialty drugs (Tier 4)	40% <u>coinsurance</u> up to \$100 / <u>prescription</u> , after drug <u>deductible</u> .	Not Covered	Up to a 30-day supply retail. Subject to <u>formulary</u> guidelines.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	40% coinsurance	Not Covered	None
	Physician/surgeon fees	40% coinsurance	Not Covered	None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Emergency room care	40% coinsurance	40% coinsurance	None
If you need immediate medical	Emergency medical transportation	40% coinsurance	40% coinsurance	None
attention	Urgent care	40% coinsurance	Not Covered	Non-Plan providers covered when temporarily outside the service area: 40% coinsurance
If you have a	Facility fee (e.g., hospital room)	40% coinsurance	Not Covered	None
hospital stay	Physician/surgeon fees	40% coinsurance	Not Covered	None
If you need mental health, behavioral health, or substance	Outpatient services	40% <u>coinsurance</u> / individual visit. 40% <u>coinsurance</u> for other outpatient services	Not Covered	40% <u>coinsurance</u> / group visit.
abuse services	Inpatient services	40% coinsurance	Not Covered	None
If you are pregnant	Office visits	No Charge, <u>deductible</u> does not apply	Not Covered	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	40% coinsurance	Not Covered	None
	Childbirth/delivery facility services	40% coinsurance	Not Covered	None
	Home health care	No Charge, <u>deductible</u> does not apply	Not Covered	3 visit limit / day, 100 visit limit / year
If you need help	Rehabilitation services	Inpatient/Outpatient: 40% <u>coinsurance</u>	Not Covered	None
recovering or have other special health needs	Habilitation services	40% coinsurance	Not Covered	None
	Skilled nursing care	40% coinsurance	Not Covered	100-day limit / benefit period.
	Durable medical equipment	40% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	Requires prior authorization.
	Hospice services	No Charge, <u>deductible</u> does not apply	Not Covered	None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Children's eye exam	No Charge for refractive exam, deductible does not apply	Not Covered	None
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	None
	Children's dental check- up	Not Covered	Not Covered	None

Excluded Services & Other Covered Services:

		Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
Children's glasses	Hearing aids	Private-duty nursing		
Chiropractic care	Infertility treatment	Routine foot care		
Cosmetic surgery	Long-term care	 Weight loss programs 		
Dental Care (Adult & Child)	 Non-emergency care when traveling or 	butside the U.S.		

- Acupuncture (plan provider referred)
- Bariatric surgery

• Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance</u>. <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.healthcare.gov/</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-800-278-3296 (TTY: 711) or <u>www.kp.org/memberservices</u>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>
California Department of Insurance	1-800-927-HELP (4357) or www.insurance.ca.gov
California Department of Managed Healthcare	1-888-466-2219 or <u>www.dmhc.ca.gov</u>

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 1-800-788-0616 (TTY: 711) TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-278-3296 (TTY: 711) TRADITIONAL CHINESE (中文): 如果需要中文的帮助,请拨打这个号码 1-800-757-7585 (TTY: 711) PENNSYLVANIA DUTCH (Deitsch): Fer Hilf griege in Deitsch, ruf 1-800-278-3296 (TTY: 711) uff NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-278-3296 (TTY: 711) SAMOAN (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-800-278-3296 (TTY: 711) CAROLINIAN (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-800-278-3296 (TTY: 711) CHAMORRO (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-800-278-3296 (TTY: 711)

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby	
9 months of in-network pre-natal care and	
hospital delivery)	

The plan's overall deductible	\$4,500
Specialist coinsurance	40%
Hospital (facility) coinsurance	40%
Other (blood work) <u>coinsurance</u>	40%

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$4,500
Copayments	\$0
Coinsurance	\$1,500
What isn't covered	
Limits or exclusions	\$50
The total Peg would pay is	\$6,050

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	\$4,500
Specialist coinsurance	40%
Hospital (facility) coinsurance	40%
Other (blood work) <u>coinsurance</u>	40%

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$1,200	
Copayments	\$0	
Coinsurance	\$1,500	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$2,700	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$4,500
Specialist coinsurance	40%
Hospital (facility) coinsurance	40%
Other (x-ray) coinsurance	40%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

In this example, Mia would pay:	
Cost Sharing	
Deductibles	\$2,800
<u>Copayments</u>	\$0
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,800

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.